



## Royale Video Production

*Dear Royale Wedding Video Client:*

*We hope that you have taken the time to review your wedding video DVD and found the same quality displayed in our demo, present in the copy delivered to you.*

Please List any compliments/comments below so that we can note them for future consideration.

To accurately reference a particular segment of your DVD please follows these instructions:

- 1. Place your DVD in your DVD player and press the play button, and, immediately press pause. Set the timer to 00:00 and resume play.**
- 2. View the disc; press pause at the section you would like to comment on, and, on the form below, note the time displayed while paused. Write a brief description of the area of compliment or concern.**
- 3. Return the form below and a member of our editing team will respond to you within 10 working days of the receipt of your letter. Minor corrections will be made at no charge. Extensive re-editing will incur an additional charge based upon the request from the client.**

Please note: Royale Wedding Video reserves the right to remove any complimentary effects, camera angles and footage not initially contracted to minimize editing time. Additional charges will be charged to reinsert any complimentary footage; please call for pricing.

Office Consultation & Viewing Rates: \$45 per half hour; billed in 30 minute increments. Payment must be rendered at the start of the meeting.



## Video Worksheet Instructions

Client Name:

Event Date:

Disk Number:

A. Time displayed when paused \_\_\_\_\_

What event segment are you viewing: Pre-Ceremony, Ceremony or Reception

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B. Time displayed when paused \_\_\_\_\_

What event segment are you viewing: Pre-Ceremony, Ceremony or Reception

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C. Time displayed when paused \_\_\_\_\_

What event segment are you viewing: Pre-Ceremony, Ceremony or Reception

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1. Pre-interviews & post interviews are not eligible for re-edits.
2. Montages, and, video clips are not eligible for free re-edits, unless selected as an option at the time of signing the initial contract, and, appears on your cost sheet as a line item. Please refer to your contract for details.